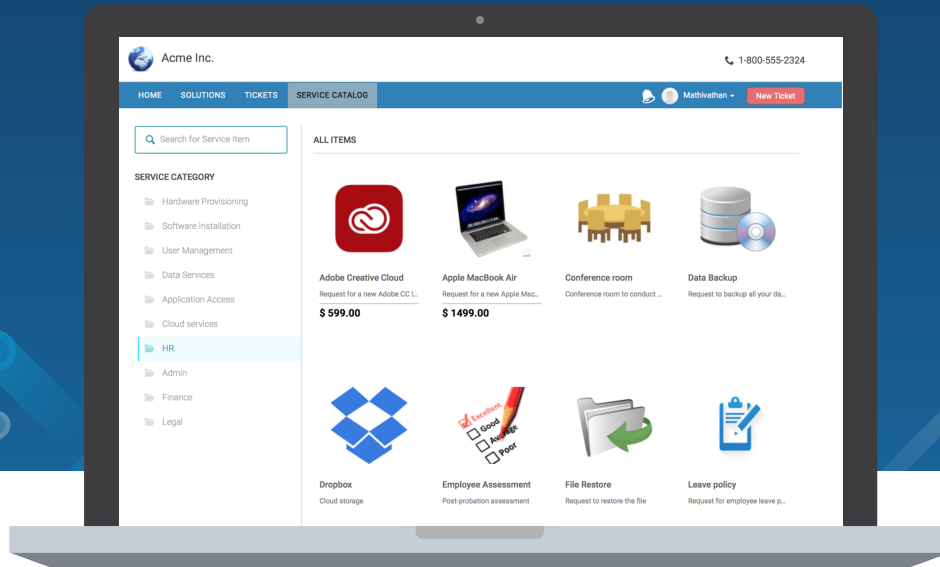


Service Catalog – Revolutionize the way you handle service requests



How can the service catalog help you?

- One-stop solution for any service request across IT, HR, Finance etc.
- Reduced ticket volumes due to elimination of invalid and ambiguous requests
- A shopping cart experience to drive end-user adoption
- Easy automation of approvals and workflows
- Service request reporting, to constantly improve employee experience and efficiently manage inventories
- Helping IT desk agents and admins to track multiple requests

UNiDAYS, a UK based ecommerce company, used it to reduce onboarding time from 8 hours to 15 minutes — and say,

“

UNiDAYS

”

“The service catalog has made it really easy for staff to request services quickly.”

Tom Peach-Geraghty

Head of IT Operations
UNiDAYS, UK.

[Read the case study](#) for more on their experience. For further

information, [visit www.itamsoft.com/freshservice](http://www.itamsoft.com/freshservice)